Having trouble with your Chromebook or other device?

IMESD Helpdesk Support for Families and Students Call for technology support 1-888-223-9593

The phone line will be answered during normal business hours, if the line is busy, unanswered or after hours (or during the weekend) you are encouraged to leave a voicemail with the following information:

Student's name(s) School district and attending school Grade level General description of the issue Call back phone number Email address for contact

Student Cannot Recall their Login?

Most accounts use the student ID number which is a 6 digit number they use for almost everything. It is also known as their "lunch number".

Logging into Google/Chromebook/GMAIL (all grades)

Username: Student ID <u>number@pendletonsd.org</u> (ex. 587614@pendletonsd.org) Password: Student ID number (ex. 587614)

iReady (grades K-8) Username: Student ID number Password: 1234

Think Central (grades 1-5) Username: Student ID number Password: Student ID number